



Uniphar acquires TouchStore. Delivering more for you and your team in 2026.

At Uniphar our overall goal is to provide community pharmacy with the business supports and services they need to grow their business, simplify their operations, reduce their costs and, most importantly, free up pharmacy teams to spend more time meeting the clinical needs of customers.

This is why Uniphar has acquired TouchStore – Ireland's most innovative pharmacy technology provider – to help you spend less time on admin and more time with your customers.

What's New?

Our investment in TouchStore allows us to bring pharmacies smarter, simpler solutions for your dispensary and retail operations. Some of the benefits are:

- Streamlined ordering and stock management.
- Faster, more accurate claims processing (TouchStore's claims tool delivers a 99.2% success rate).
- Ongoing investment in innovation to ensure your pharmacy and the wider Community Pharmacy network continue to benefit from key national digital enablers.
- Seamless Script Queuing between EPOS system and dispensary system which will allow scripts to be processed at the Till and sent to the dispensary in an electronic queue.
- Cloud based dispensing system which will allow remote access and increased flexibility for owners.
- A one-stop shop for your IT and supply chain needs, reducing complexity for pharmacies.

Your Data Stays Yours

Patient data remains the property of your pharmacy. GDPR compliance remains a top priority and TouchStore continues to operate

as a separate legal entity with robust data segregation safeguards in place.

No Disruption

- No forced system changes
- No price increases as a result of this transaction
- You keep your wholesaler of choice

What Happens Next?

The acquisition was announced on January 13th and this note is just the first step in designing and building a system that has a genuine positive impact for you, your pharmacy team and your business. We're currently in the discovery phase, so any questions, thoughts or concerns are welcome at this point. Our goal is to make this transition smooth and fully supported.

Questions or feedback?

Contact your account manager or telephone Customer Service on 01 468 7501.

This investment underlines our long-term commitment to Irish community pharmacy and will support our new world-class distribution facility, opening this year. We're looking forward to continuing to work together and supporting you and your business.

A handwritten signature in black ink, appearing to read 'Ian Madden'.

Ian Madden
Managing Director
Uniphar Supply Chain & Retail